Enterprise 2.0 implementation framework

Examine organizational drivers of Enterprise 2.0

Map internal stakeholders and culture

Define vision and key sources of competitive advantage

Create Governance framework

UNDERSTAND DRIVERS

Identify key risks and internal barriers

Identify and prioritize highest potential business applications



Assess pilots: broaden, close, or modify

Identify and leverage success stories

ITERATE AND REFINE

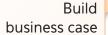
Experiment

Learn and apply lessons

ahtgroup.com

CREATE ENABLING FRAMEWORKS

Set and communicate policies





Select and discover pilot projects

Identify and support champions

DRIVE ADOPTION AND VALUE

Run broad-based user adoption initiatives

Drive ongoing culture change

SUPPORT INITIATIVES

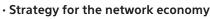
Implement enterprise-grade software

Leverage senior executive communication and participation

rossdawson.com

program





· Thought leadership economy





Keynote speaker

Strategy advisor

Author

Enterprise 2.0 Implementation Framework: References

UNDERSTAND DRIVERS

Examine organizational drivers of Enterprise 2.0 See Chapter 3: The New Enterprise

Map internal stakeholders and culture See Chapter 7: Governance

Identify and prioritize highest potential business applications

See Chapter 4: Benefits and Risks

Identify key risks and internal barriers See Chapter 6: Identifying Barriers to Enterprise 2.0 Adoption

CREATE ENABLING FRAMEWORKS

Define vision and key sources of competitive advantage

See Chapter 3: The New Enterprise

Create Governance frameworks See Chapter 7: Governance

Set and communicate policies See Chapter 8: Setting Policies

Build business case

See Chapter 17: Building a Business Case

SUPPORT INITIATIVES

Select and discover pilot projects

See Chapter 17: Pilots

Identify and support champions See Chapter 17: Pilots

see Chapter 17. Filots

Implement enterprise grade software See Chapter 21: Key Options for Enterprise 2.0 Software

Leverage senior executive communication and participation

See Chapter 18: User Adoption

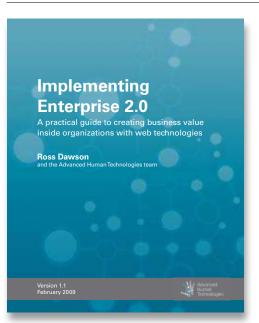
DRIVE ADOPTION AND VALUE

Assess pilots: broaden, close or modify See Chapter 17: Pilots

Identify and leverage success stories See Chapter 19: User Adoption

Run broad-based user adoption initiatives See Chapter 19: User Adoption

Drive ongoing culture change program See Chapter 20: Implications for HR



Version 1.1 February 2009

195 pages Full color

For organizations that are seeking a thorough and practical reference on how to create value with Enterprise 2.0 approaches, *Implementing Enterprise* 2.0 is the most comprehensive, pragmatic, and cost-effective analysis available on the market.

Implementing Enterprise 2.0 provides detailed coverage of each step on the Enterprise 2.0 journey, assisting executives to understand benefits and risks, take informed action, and implement successful initiatives.

For free chapters, ordering information and other Enterprise 2.0 resources go to: www.lmplementingEnterprise2.com



on 1.1 Table of contents

Section 1	1	What Is Enterprise 2.0?	9
Fundamentals Of Enterprise 2.0	2	Web 2.0 And The Enterprise The New Enterprise	13 23
or Emerprise 2.0	4	Key Benefits And Risks	31
Section 2	5	Enterprise 2.0 Implementation Framework	39
Enterprise 2.0 Strategy	6	Identifying Barriers To Enterprise 2.0 Adoption	43
Section 3	7	Governance	51
Governance And Policies	8	Setting Policies	59
Section 4	9	Wikis In The Enterprise	69
Creating Business Value From	10	Blogs In The Enterprise	77
Enterprise 2.0 Tools	11 12	Social Networks In The Enterprise	83 91
	13	RSS And Syndication In The Enterprise Social Bookmarking In The Enterprise	91 97
	14	Microblogging In The Enterprise	103
Section 5	15	Getting Buy-In	111
Practical Implementation	16	Building A Business Case	117
	17	Pilots	127
	18	User Adoption	137
Section 6	19	Implications For IT	145
Organizational Implications	20	Implications For HR	149
Section 7	21	Key Options For Enterprise 2.0 Software	163
Technology Options		Enterprise Platforms	165
	23 24	Enterprise Content Management Wikis	169 171
	25	Blogging	171
	26	Enterprise Social Networking	181
	27	Enterprise RSS	187
	28	Prediction Markets	189
Section 8	Α	Glossary	192
Appendices	В	References	193
	C	Sample Policies	194

 $Published\ by\ Advanced\ Human\ Technologies\ under\ a\ Creative\ Commons\ Attribution-Share\ Alike\ 2.5\ License$